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GLENCOE MOUNTAIN RESORT

CORONA VIRUS/COVID-19 PROTOCOLS

**PLEASE DO NOT TRAVEL TO THE RESORT IF YOU, OR SOMEONE IN YOUR PARTY, IS FEELING UNWELL.
PLEASE CANCEL YOUR BOOKING.**

We look forward to welcoming you to Glencoe Mountain resort Ski Hire.

To ensure your safety, we have introduced the following operational changes. Please read this document. We are relying on your support to ensure everyone is safe on site.

- Please book your ski and snowboard equipment in advance, before you travel to the resort <http://www.glencoemountain.co.uk/shop/> Online booking only will be available this winter.
- On the day of your arrival, please report directly to the ski hire building, where your ski passes and ski and snowboard equipment will be issued.
- The number of people in the ski hire building is limited to a maximum of 4 family groups at one time.
- Your hired ski or snowboard equipment will be issued to you in the ski hire building. As soon as you have collected your equipment, you will be asked to exit the building.
- Ski and snowboard boots will then need to be tried for size outdoors, or at your car. If adjustments are required, please return to the ski hire exit door, where ski hire staff will make any adjustments required.
- You must come equipped with clothing and accessories (e.g. gloves, buff sunglasses/goggles, winter jacket, salopettes) suitable for mountain weather conditions. Helmets can be provided; they will have been cleaned and quarantined before hire.
- All ski and snowboard equipment will have been sanitised between use.
- Hand sanitiser will be available in the ski hire building.
- 2m distancing between customers should be maintained. The only exception to this rule will be for family groups.
- Masks will be required to be worn in indoor spaces.